

POLICY #1.10
PRIVACY PRINCIPLES FOR MEMBER-CONSUMER INFORMATION

**RESOLVED THAT IT SHALL BE THE POLICY OF NORTHFORK ELECTRIC
COOPERATIVE, INC.**

That the Cooperative is a consumer-owned and consumer-controlled electric cooperative and operates on a not-for-profit basis for the benefit of its member-consumers. Accordingly, the Board has adopted this Policy on Privacy of Member-Consumer Information to establish fair information principles for the Cooperative in carrying out its responsibility to respect the privacy of personally identifiable information about member-consumers.

A. Notice. Northfork Electric Cooperative publicly discloses its policies and practices for the collection, maintenance, use, and disclosure of personally identifiable information about member-consumers.

B. Trust. Northfork Electric Cooperative maintains information about member-consumers suitable for its operations and for the benefit of its member-consumers. It collects personally identifiable information only by fair and lawful means and for appropriate purposes. It maintains the information in an accurate, complete, and timely manner as necessary for the purpose for which the information is to be used. Member-consumers may examine service, billing, and capital account information about them and may correct any inaccurate, incomplete, or untimely information.

C. Security. Northfork Electric Cooperative maintains member-consumer information with reasonable and appropriate technical, administrative, and physical safeguards to protect against foreseeable hazards such as loss, unauthorized access, destruction, misuse, modification, and improper disclosure.

D. Use and Disclosure. Northfork Electric Cooperative uses and discloses personally identifiable information about member-consumers in defined and responsible ways in order to carry out its operations and to benefit its member consumers. It allows member-consumers to exercise choice about disclosure of personal information to affiliates offering new products and services. It does not sell, rent, loan, exchange or otherwise release mailing lists or telephone lists of member-consumers for marketing purposes.

The General Manager is responsible for overseeing the implementation of practices and procedures for governing the collection, maintenance, use, and disclosure of personally identifiable information about member-consumers.